

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant :	Christopher P. Bergh et al.	Art Unit :	3624
Serial No. :	09/575,283	Examiner :	Johnna Ronee Loftis
Filed :	May 22, 2000	Conf. No. :	1521
Title :	CUSTOMER LEAD MANAGEMENT SYSTEM		

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF NOVEMBER 18, 2008

Please amend the above-identified application as follows: